

## **Accessibility Statement for Ayr Medical Supply**

At Ayr Medical Supply, we are committed to ensuring that our website and services are accessible to everyone, including individuals with disabilities. We strive to provide a seamless, user-friendly experience for all our customers, and we are continuously working to improve our accessibility features.

**Accessibility Standards** Our website aims to conform to the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA. These guidelines are designed to ensure that digital content is accessible to all users, including those with visual, auditory, cognitive, and motor impairments.

### **Measures to Support Accessibility**

- **Responsive Design:** Our website is designed to be responsive and accessible on all devices, including desktops, tablets, and smartphones.
- **Text Alternatives:** We provide text alternatives for non-text content, such as images and videos, to ensure that all users can access the information.
- **Keyboard Navigation:** Our website is fully navigable using a keyboard, providing an alternative for users who may not be able to use a mouse.
- **Readable Text:** We prioritize readability, ensuring that text is clear, and that contrast between text and background is sufficient.
- **Accessible Forms:** Our forms are designed to be accessible, with clearly labeled fields and simple navigation.

**Ongoing Efforts** We are dedicated to maintaining and improving the accessibility of our website. Our team regularly reviews our website and services for compliance with accessibility standards and implements updates as necessary.

**Feedback and Contact Information** We welcome your feedback on the accessibility of Ayr Medical Supply's website. If you encounter any accessibility barriers or have suggestions on how we can improve, please contact us:

- **Phone:** 707-676-6760
- **Online Complaint Form:** [www.ayrmedicalsupply.com/complaint](http://www.ayrmedicalsupply.com/complaint)
- **Address:** 497 Walnut Street #e, Napa, CA, 94503

Upon receipt of inquiry or feedback, we will reach out within 7-10 business days.

We are committed to addressing any issues promptly and ensuring that our services are accessible to all.